



Confidential Patient Survey

Thank you for being a patient at Fairfield County Orthodontics! We are always striving to better our practice and give our patients an exceptional experience. We would appreciate your opinions and feed back on the following questions to help us better serve our patients in the future,

1-Strongly agree 2-Agree 3-Disagree 4-Strongly disagree

1. All members of the staff are friendly and courteous _____
2. The office is clean and up to date _____
3. The reception area is comfortable _____
4. The office location is convenient _____
5. The office hours are convenient _____
6. It is not too difficult to get an appointment _____
7. I do not have to wait long once I arrive in the office _____
8. Whenever I called the office I received prompt, courteous attention _____
9. The Doctor listens to me and is confident, caring and gentle _____
10. The Doctor explains things to me in a way that I understand _____
11. The Doctor and staff remember me from visit to visit _____
12. The Doctor and staff always look professional _____
13. The Doctor and staff are patient with any fears about treatment _____
14. The Doctor and staff take time to educate you about your treatment _____
15. The financial arrangements were handled well and agreed upon before treatment _____
16. Considering length & time involved in the treatment, the fees are fair _____
17. Overall I am quite satisfied with the care I (my child) received from FCO _____
18. I would gladly refer others to FOC YES _____ NO _____
19. If I could change one thing about FCO it would be: _____